Order a Permit that Requires a Route Survey – Route Fails

This Training Packet details the steps needed for a Company User to create a permit application that includes a failed route and requires a Route Survey.

Please note that the process order for Route Surveys is different in HOOCS than it was in Permits Automation. In HOOCS, it is intended for the user to obtain a route in HOOCS before performing the **Route Survey**.

Please also note that for HOOCS routing, it is recommended that the user first enter an Origin and Destination on the *Enter a Route* screen. Once the route is reviewed, only then add Via Points or Via Highways to modify the route if the provided route is not suitable to the user.

Step	Description
1.	Click the New Permit link in the Permits Panel on the Company Dashboard.
	Permits issued and permits requiring further processing.
	Mew Permit Show: All ✓ Ø Search Permits Ø
2.	Select I need a NYSDOT Spec Haul permit.
	Permits issued and permits requiring further processing.
	New Person New Person
	Permit SI need a NYSDOT Spec Haul permit
	No/ID Other Permit Options Status Action
	I need help choosing the permit
3.	The <i>Order Permits</i> screen will be displayed.
	Note: The information entered and saved from the Company Information screen will auto-populate for the user on the Order Permits screen.
	Order Permits
	Select the permit type below. Alternatively you may use the Permit Wizard
	ProMiles 1
	Contact information to appear on permit(s) being ordered:
	Contact Name: Jon Aaron
	Contact Phone: 514-648-4848
	Contact Email: promiles@promiles.com
	Primary Delivery Method: WebDownload V
	Additional Delivery Method: Select
	Company Reference:
	Select Permit Type: 🕖
	Select
	From: To:
	Cancel

Step	Description	
4.	Choose a Primary Delivery Method and optionally an Additional Delivery Method from the associated dropdown lists. If the delivery method information does not populate, enter the necessary information. If the information does populate from the saved customer information but needs to be changed for this permit application, enter the updated information.	
	Note: The saved Contact Information will pre-populate from the Company Information . Complete the fields that were not populated, if necessary. The Additional Delivery Method and Company Reference are optional fields.	
	Additional Delivery Method	An optional field on the permit application that enables the customer to enter a secondary delivery option for the Permit PDF after issuance.
	Company Reference	An optional field on the permit application that enables the customer to associate a permit to a particular job, job number, or some other internal tracking reference.
	ProMiles 1 Contact information Contact Name: Contact Phone: Contact Email:	e below. Alternatively you may use the Permit Wizard n to appear on permit(s) being ordered: Jon Aaron 514-648-4848 promiles@promiles.com
	 Primary Delivery Method Additional Delivery Method: Company Reference: Select Permit Type: Select 	
	From: To: Cancel Note: A Delivery P approval.	Method of Email must be selected for the customer to receive notifications about the Route Survey
5.	associate a permi has been provide	any Reference for this permit application is optional. The Company Reference enables the user to t to a particular job, job number, or some other internal tracking. This option is not required and d as a service to HOOCS companies. If information is entered in the Company Reference field, the to search for all permits associated to that reference. Reports can also be generated using that

Step	Description
6.	Select the Permit Type from the Select Permit Type dropdown list.
	After choosing a Permit Type, the Next and Save and Exit buttons will be displayed beneath the selected Permit Type.
	Order Permits
	Select the permit type below. Alternatively you may use the Permit Wizard
	ProMiles 1
	Contact information to appear on permit(s) being ordered: Contact Name: Jon Aaron
	Contact Phone: 514-648-4848
	Contact Email: promiles@promiles.com
	Additional Delivery Method: Select
	Company Reference:
	Select Permit Type: 1
	Type 1 – Single Trip – General Moves (Except Manufactured Homes) 🗸
	From: 9/28/2018 To: 10/02/2018 Cancel Next Save and Exit
7.	Enter the start date for the permit by clicking in the From field and selecting a date from the calendar.
	Note: The start date cannot be earlier than today and is limited by the Permit Type as to how many days in advance it
	can be ordered.
	Order Permits
	Select the permit type below. Alternatively you may use the Permit Wizard
	ProMiles 1
	Contact information to appear on permit(s) being ordered:
	Contac September 2018
	Contac Su Mo Tu We Th Fr Sa 48
	Contac 1 romiles.com Prir 2 3 4 5 6 7 8 ad
	Addition 9 10 11 12 13 14 15
	16 17 18 19 20 21 22
	23 24 25 26 27 28 29 Selec
	Type 1 30 ept Manufactured Homes) From: 9/28/2018 To: 10/02/2018
	Cancel Next Save and Exit
	The End Date will automatically populate in the To field based on the Permit Type requested.
8.	Click the Next button to proceed with the permit application or click the Cancel button to cancel without saving the
	permit application. Click the Save and Exit button to save the permit application for later processing and exit to
	return to the Company Dashboard .

Step	Description	
9.	The <i>Truck and Load Information</i> screen will be displayed.	
	Note: When the company name is displayed in blue throughout the permit application, it is a hyperlink to access the <i>HOOCS Company Management Portal</i> screen.	
	Order Permits	
	ProMiles 1 Use the form below to fill in truck and load information. 1080742	
	Add	
	Power Vehicle Inventory Unit/Rig Number Year Make VIN License State Vehicle Type	
	Select V Select V	
	Commodity Type: O'Load Description: O'Serial Number:	
	□ I attest that the load is non-divisible. 0	
	□ I attest that hauling multiple items does not create an additional over-dimension.	
	Load Parameter Feet Inches	
	Loaded Width D Coaded Front of Hang D Loaded Rear of Hang D Loaded	
	Loaded Length () Loaded Weight ()	
	Trailer Length	
	Back Next Save and Exit Delete Permit	
10.	Enter information about the vehicle and load. If the Vehicle has been saved in the Company Data , choose that vehicle from the Vehicle Inventory dropdown list. HOOCS will pre-populate the known information about the vehicle into the form.	
	Note: For optimal routing, enter exact load dimensions.	
11.	Select a Commodity Type from the dropdown list.	
12.	Enter a description in the Load Description field.	
13.	Enter a serial number in the Serial Number field.	
	Note: If there is not an applicable serial number for the load being hauled, enter NA in the Serial Number field.	
14.	Select the Attest Statement that applies to the load being hauled.	
15.	Enter the Load Dimensions for the load being hauled.	
	Note: At this time, the state has determined that any load exceeding one of the following dimensions will trigger a Route Survey: Height: 13' 11", Length: 100' 0", Width: 15' 11".	

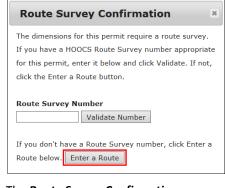
Step	Description
16.	Click the Enter Axles button to enter the appropriate Spacing, Weight and Sum of the Manufactured Tire Rating for each axle.
	Set Axle Weights
	Enter spacing and weight information for each axle. Number of Axles: 5 Width: □
	Total Spacing: 58' 1" Total Weight: 93000
	Axle Spacing Weight Sum of the Mfg Tree Ratios per Axle # Tires Lift Feet Inches per Axle Axle
	1 15000 15000 2
	2 28 5 18000 4 -
	<u>3 6 9 20000 20000 4 ✓ □</u>
	4 18 5 22000 22000 4 •
	5 4 6 18000 4 V
	For optimal routing, enter exact weights.
	Display Configuration Side O Top
	Validate Weights and Close Cancel (Clears all axles.)
	Axle weights are required for most Permit Types excluding the Type 15 and Type 1M Manufactured Home permits.
17.	Enter additional information about the axle dimensions and axle weights of the load, if applicable.
18.	Click the Display Configuration button to view a side or top view diagram of the axle configuration to confirm settings.
19.	Click the Close button and make changes if necessary on the Set Axle Weights screen.
20.	Click the Validate Weights and Close button.
21.	Click the Next button to continue, the Save and Exit button to save the application and return to the Company Dashboard , or the Delete button to delete the permit application. Optionally, click the Back button to go back a page.
	Note: New information will not be saved if the user clicks the Back button before saving or before going to the next screen.

Step Description

Enter a Route		
Permit ID: 1080742 ProMiles 1		
Back Save and Exit Save		
	Enter Trip For This Permit	
Enter Trip	Load Saved Trip:	
	Route Survey Confirmation *	
Origin Address V	Use the form to the The dimensions for this permit require a route survey.	
Address City Zip	You have 4 options If you have a HOOCS Route Survey number appropriate	
	• An address for this permit, enter it below and click Validate. If not,	
Via Points None V	The intersec click the Enter a Route button.	
Destination Address	location. The	for
Audress		at best
Address City Zip	represents y Validate Number	
	Border cross bighway and If you don't have a Route Survey number, click Enter a	ur -
Validate and Run		605,
Avoid Toll Travel:	-73.733. You na	
Avoid Crawl-Only Bridges on Route:		
Avoid Manual Review Bridges on Route:	You have the optio	
Add Split Trip	Highway – Enter a single highway or a series of highways you would prefer to travel on y	our
Reverse Trip	trip.	
And Return	 Find on Map – Click on "Select on Map" to open the map and select your highway via po 	ints.
	Click Validate and Run. The router will attempt to generate a legal route for your truck based o	n the
	weight and load parameters you entered earlier. To edit your route click the expand arrows to a	ccess
	your routing options.	
Click the Enter a Route button to a	enter a route for the permit requiring a Route Survey.	
Note: Companies are able to reuse	e an approved Route Survey for the same route for vehi	clos with the same (

For the scenario in this training, the user does not have an approved **Route Survey**.

The **Route Survey** must be valid for all dates the permit is valid.



The *Route Survey Confirmation* screen will close and the *Enter a Route* screen will be displayed.

Step	Description
24.	Enter the routing information and generate a route by clicking the Validate and Run button. The Trip Results Panel will be displayed. If the route cannot be generated due to restrictions, the system will display a Failed to generate trip message with restriction information.
	If a specific route is desired, click the Permit Notes button in the Navigation Bar . Enter the details for the desired route and click the Add Note button.
	Click the continue your order to have your trip reviewed link. This will submit the permit application to the Permit Office.
	Failed to generate trip on leg #: 1 because of 10546: BRIDGE 7708160: WALDEN AVE UNDER RAILROAD The system was unable to generate a route for your trip. This is most likely due to construction restrictions or low overhead obstructions. Please continue to the next screen and enter your payment information. Your application will be forwarded to a HOOCS permit specialist for routing and issuance. Your account will not be charged until the permit has been issued. The final permit will be sent to you upon issuance. You can adjust your trip or continue your order to have your trip reviewed
	Note: The user can click the Expand Chevron icon to expand the Enter Trip Panel and edit the route if they would like. It is recommended that the user first enter an Origin and Destination on the Enter a Route screen. Once the route is reviewed, only then add Via Points or Via Highways to modify the route if the provided route is not suitable to the user. This will assist the user in finding an approved HOOCS route.
25.	The Order Permits: Permit Summary screen will be displayed.
26.	Read and check the box attesting to understanding the rules and requirements for ordering a HOOCS permit.

Step	Description		
27.	Click the Submit button at the bottom of the screen.		
	Order Permits		
	ProMiles 1		
	Jon Aaron Ph: 514-648-4848		
	Permit fee summary. Permit ID: 1080742		
	Permits Agency Unit/Rig # Permit Fee Total		
	Type 1 – Single Trip – General Moves (Except Manufactured Homes) NYSDOT 11021 \$40.00 \$40.00		
	Total \$40.00 \$40.00		
	Click the checkbax to attest before submitting. Until the bax is checked, there will not be a Submit button to submit the permit application.		
	I hereby attest and swear under the penalties of perjury that I have rend and understand all the legal requirements for ordering a pennic which May NOT State's MOCOM system. These requirements include having workers' compensation and disability insurance (where applicable under New York Law) and the levels of liability insurance required by 17 NYCRM Sections 154-2.7 (a)		
	New York Route Directions →>42.85835, ~78.81393 ↔=Baller ave N. Walden ave N. Walsorth ave N. Genesee of 3W, softles of S. Walder ave N=>42.30353, ~76.82891<		
	Order Review Permit Type: Type 1 – Single Trip – General Moves (Except Manufactured Homes) Start Date: 9/28/2018 Ind Date: 10/4/2018 Unit Number Type Make Year 11021 TRACTOR PETERBILT 2011 1XPHD48XBBD128648		
	01 CHASSIS KENWORTH 2017 INKDX4TX0HR155697		
	Dimensions		
	Width: 16 ft. Height: 14 ft. Length: 100 ft.		
	Weight: 93000 Front O'Hang: Rear O'Hang:		
	Origin and Destination		
	Origin: Destination:		
	Miles Route To	Distance	
	0 00 Origin Latitude: 42.8983450690383 Longitude: -78.8139281992335	0.00	
	0.00 Destination: Latitude: 42.9035356471296 Longitude: -78.8280081286373	0.00	
	Via Points		
	Permit Conditions		
	BRIDGE 7708170: WALDEN AVE UNDER PAILROAD The approved route involves height-posted bridges. The more has been reviewed, and it is approved for a safe passage of a vehicle with the width and height indicated on the permit **BRIDGE 7023120: GENEREE GT UNDER PAILROAD The approved route involves height-posted bridges. The more has been reviewed, and it is approved for a safe passage of a vehicle with the width and height indicated on the permit** Unless otherwise authorized on this permit, movement is only allowed Nondays through fridays from 1/2 hour before sunrise until 1/2 hour after sunset. Third Greified Front and Near secont vehicles required to lase highways. Lead Escort vehicle to have proper height pole attached. Gertified Front and Near escort vehicles required on all routes. Ho travel in New York Texte Certified Bacort Nama, Section 17 (g), Overhead wires, cables, signal or		
	□ Click this checkbox to prevent self-issue of permit. No self issue.		
	Back Save And Exit Delete Permit Submit		

Step	Description
28.	The Permit Submission Successful screen will be displayed.
	Order Permits
	ProMiles 1
	Jon Aaron Ph: 514-648-4848 Permit ID: 1080742
	Permit Submission Successful!
	Your permit has been submitted. The permit(s) generated for this order are listed below. To view or check the status of your permit, return to the Dashboard.
	Return to the dashboard
	The following permits were enqueued for further processing.
	Permit ID
	1080742
	Note: Since the permit was not approved when the user clicked Submit due to routing issues, the user will receive a message stating that the permit has been enqueued for further processing.
29.	Click the Return to the dashboard link or the Home button to return to the Company Dashboard.
30.	At this point, the Permit Office will review the permit application and attempt to find an acceptable route. Once the NYSDOT User generates a route, the Route Survey form will be created and emailed to the customer.
	Note: The Route Survey form is also available to the customer in the Route Surveys link on the Company Dashboard to provide to the Survey Company.
31.	When the customer receives the Route Survey form, and completes the information, the customer will need to upload the completed form for the Permit Office to approve.
32.	Click the Route Surveys link in the Administrative Panel on the Company Dashboard .
	Reports
	Route Surveys
	Shopping Cart (0) Permits
	The <i>Route Survey Search</i> screen will be displayed.
33.	Perform a search using the dropdown lists in the Route Survey Details section or locate the Route Survey # in the Records Found table.

Step	Description
34.	Click the Upload link in the View column that corresponds to the Route Survey.
	Note: The Upload link will only be available until a document has been uploaded. Once a document has been uploaded to the Route Survey, additional documentation cannot be added. All supporting documentation should be
	scanned together in one file.
	Route Survey Search
	Enter at least one search filter below and click search.
	Route Survey Details
	Route Survey # is
	Starting Permit # is V
	Starting Permit ID is Search Reset Form
	Records Found: 506 Print Report
	1 - 100 101 - 200 201 - 300 301 - 400 401 - 500 501 - 506
	View Route Survey # Approved Start Date End Date Form
	Upload 1874 09/28/2018 10/28/2018
	Upload 1873 10/01/2018 10/31/2018
35.	The Upload Signed Route Study screen will be displayed.
	Upload Signed Route Study ×
	Select Route Study:
	Browse
	Upload
	Click the Browse button.
	 Locate the saved file to upload.
	 Double click the file to be uploaded.
	Click the Upload button.

Step	Description
36.	The Upload Signed Route Study screen will close and the Route Survey Search screen will be displayed.
	The View column now shows a Document icon next to the Route Survey # . The Document icon confirms the file has been successfully uploaded.
	Route Survey Search
	Enter at least one search filter below and click search.
	Route Survey Details
	Route Survey # is Starting Permit # is
	Starting Permit ID is
	Search Reset Form
	Records Found: 506 Print Report 1 - 100 101 - 200 201 - 300 301 - 400 401 - 500 501 - 506
	View Redite Survey # Approved Start Date End Date Form
	Tage 09/28/2018 10/28/2018 Upload 1873 10/01/2018 10/31/2018
37.	Click the Home button to return to the Company Dashboard .
38.	Once the Route Survey has been approved by the Permit Office, the customer will receive a notification via email. Note: A Delivery Method of Email must be selected for the customer to receive notifications about the Route Survey
	approval.
39.	At this point, the NYSDOT User will process the permit with the approved Route Survey Number to complete the
	permit issue process. Once the permit has been approved by the Permit Office, the customer will receive a notification via email stating the permit is available for purchase.
40.	Click the Shopping Cart link in the Administrative Panel on the Company Dashboard .
	Route Surveys
	Shopping Cart (3) Permits
	Vehicle Import
41.	The <i>Permits ready for payment and/or printing.</i> screen will be displayed.

Step	Description		
42.	Select the Pay checkbox above each individual permit to pay for the selected permit, or select the select all checkbox to pay for all permits in the Shopping Cart .		
	Permits ready for payment and/or printing.		
	0		
	Select individual permits for payment or select all		
	C 24282: Pay \$570.00 Order Total		
	Divisible Load Overweight Permit (1 note) View Permit Cancel Amend \$40.00 ID#: 24282 Vehicle: 11024 Company: ProMiles 1 Start Date: 12/21/2017 (1) Permits selected to purchase		
	D 1074151: Pay \$50.00		
	Divisible Load Overweight Permit (2 notes) View Permit Cancel Amend ID#: 1074151 Vehicle: 11023 Company: ProMiles 1 Start Date: 6/26/2018		
	V 1080742: Pay \$40.00		
	Type 1 Single Trip – General Moves (Except View Permit Manufactured Homes) Cancel Permit		
	ID#: 1080742 Vehicle: 11021 Company: ProMiles 1 Start Date: 9/28/2018		
	The total dollar amount of the permits selected for payment will be displayed in the Order Total Panel .		
	Note: Click the View Permit button to view the Permit Details before completing payment to verify it is the permit		
	intended for purchase. Click the Cancel Permit button to cancel this permit application and have it removed from the		
	Shopping Cart.		
43.	Click the Pay Now button.		
	Pay Now		
44.	The <i>Pay for permits</i> screen will be displayed.		
	Click the Pay for Verified Permits button.		
	Pay for permits.		
	The following permits have been authorized and are verified for payment and/or final processing: 1080742		
	Pay For Verified Permits Cancel		

Step	Description
45.	The Payment Information for Permit ID: XXXXXX screen will be displayed.
	New York STATE HOOCS Permitting System
	Payment Information for Permit ID: 1080742
	The amount you owe and options for paying are presented below. Please select a payment option and click the Submit button.
	Amount Owed: \$ 40.00 for 1 Permit(s) Select Payment Method:
	Select V
	Submit Cancel Press submit only once.
	Select the payment method from the Select Payment Method dropdown list.
	Click the Submit button.
	Continue processing through the payment screens entering the required information.
46.	The <i>Issued Permits</i> screen will be displayed.
	Issued Permits
	Permit finalization complete.
	The payment process is complete! The permit(s) generated for
	this order are listed below. To view or check the status of your permit(s), return to the Dashboard.
	Return to the dashboard
	• Return to the dashboard
	Permits Issued
	Permit ID 1080742 2004855
	1000/42 2004033
	The permit will be delivered via the delivery method selected during the Order Permits process.
	Note: The permit can also be accessed from the Permits Panel on the Company Dashboard.
47.	Click the Return to the dashboard link to return to the Company Dashboard.

Note: Companies are able to reuse an approved **Route Survey** for the same route for vehicles with the same or smaller dimensions within 30 days of the **Route Survey's** initial approval. If the load dimensions are the same or smaller, and the route is the same, enter the approved **Route Survey Number** and click the **Validate Number** button on the **Enter a Route** screen. The **Route Survey** must be valid for all dates the permit is valid.